GOVERNMENT OF INDIA

MINISTRY OF WOMEN AND CHILD DEVELOPMENT

**RAJYA SABHA**

**UN-STARRED QUESTION NO.3040**

TO BE ANSWERED ON 19.03.2020

**LACK OF TRAINED PROFESSIONALS AT ONE STOP CENTRES**

3040. SHRI SANJAY SINGH:

Will the Minister of WOMEN AND CHILD DEVELOPMENT be pleased to state:

1. whether Government is aware of the lack of trained professionals at One Stop Centres and presence of more male staff employed at these Centres which tends to make the women uncomfortable;
2. if so, the reasons therefor; and
3. the steps taken by Government to change the hostile environment of the Centres and make it more female-friendly?

**ANSWER**

MINISTER OF WOMEN AND CHILD DEVELOPMENT

(SHRIMATI SMRITI ZUBIN IRANI)

(a) to (c) : As per the One Stop Centre (OSC) Scheme guidelines, the Centre Administrator, the Case workers, the Para Medical Personnel, Counsellors and the multi-purpose workers are required to be females to ensure that OSCs are women-friendly.

To ensure quality at OSCs, training and capacity building initiatives have been undertaken at the national and State levels across the country and this is an ongoing process. A total number of 3544 OSC functionaries have been trained through various trainings and capacity building programmes so far.

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